

ProDesign


End to end professional installation support



- Consultation
- Design
- Support

At Optoma, we benchmark our success on the outcome of our customers' projects, not the products sold that feature in them. Our dedicated in-house technical services team offer total system support for all projector project requirements for AV newcomers and technology veterans alike.

High performance professional installations invariably require detailed technical support. Our experienced engineers are available to assist from the initial design and planning, right through to commissioning and beyond.



**YOUR
JOURNEY
STARTS
HERE**



[Animated entrance to Emirates Spinnaker Tower](https://www.optoma.co.uk/casestudy/352-animated-entrance-to-emirates-spinnaker-tower)

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Consultation

Consultative services and technical advice

Initially, we will arrange a meeting where we listen to your ideas, needs and wants.

Whether you're new to AV or a veteran exploring a new sector, no question is too big or small and we'll be on hand to advise every step of the way.

Consultative services

- ✓ Design assistance
- ✓ Product and application advice
- ✓ Content specification

Technical documentation

- ✓ Technical drawings
- ✓ Data sheets
- ✓ Software recommendations

Design

Calculations, surveys and engineering drawings

We then arrange a convenient time to visit the space you intend to transform.

By visiting the space, and understanding your requirements, we will recommend the solution that is the best fit for you.

Calculations

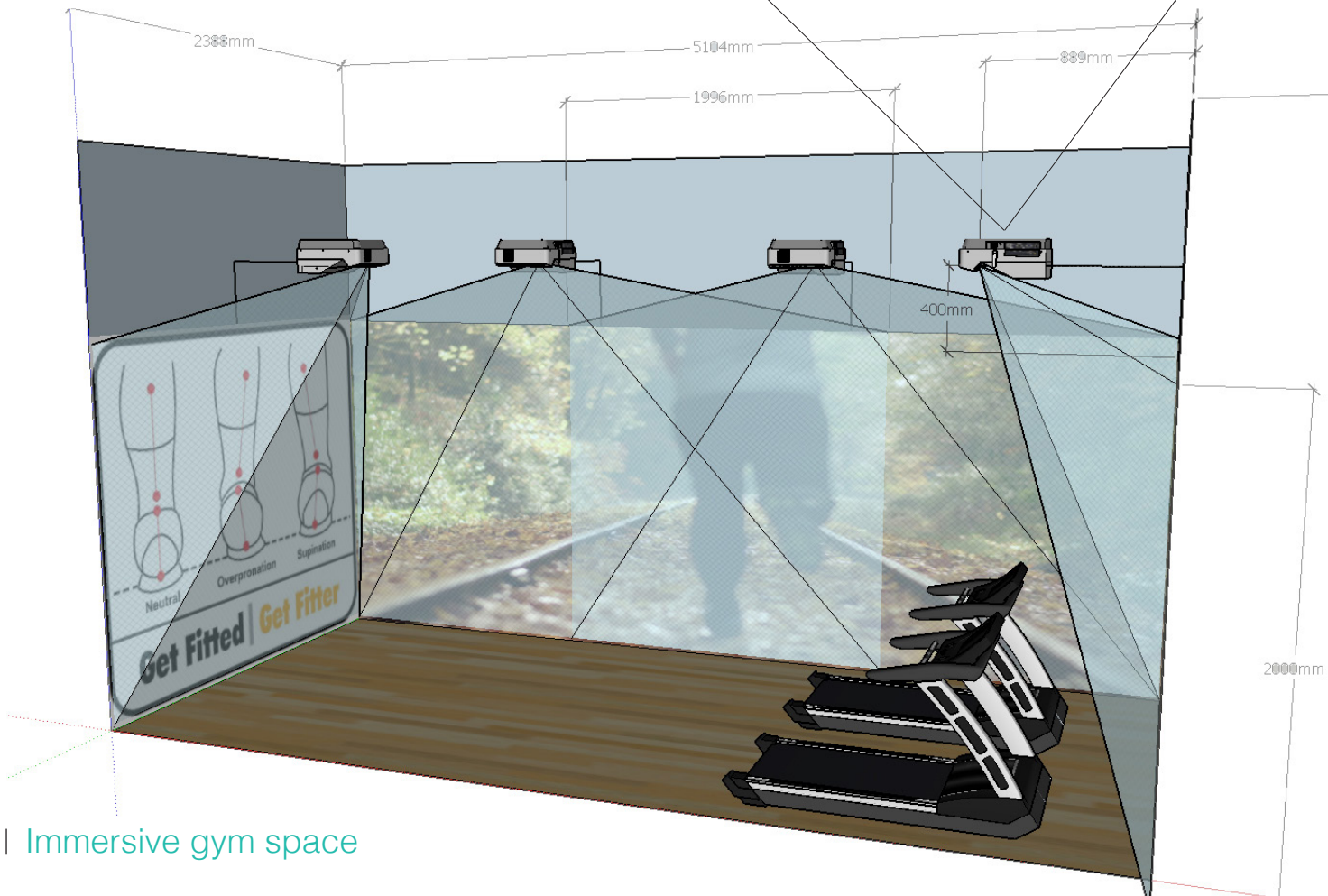
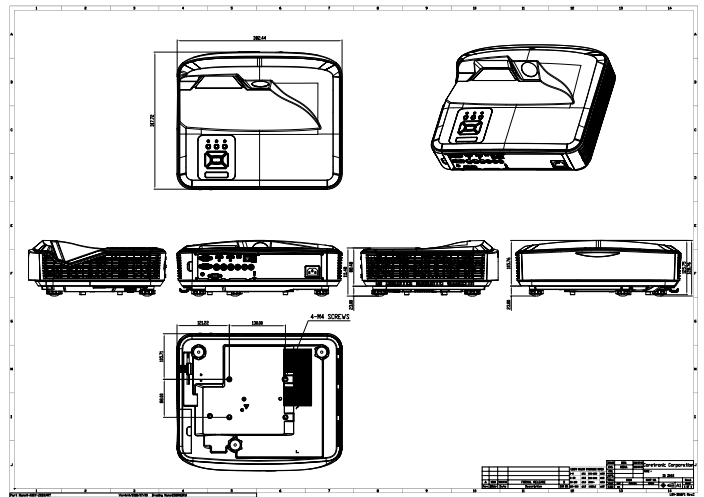
- ✓ Image sizes / throw distances
- ✓ Total cost of ownership
- ✓ Edge blending

Site surveys

- ✓ Project site survey
- ✓ On site product demonstrations
- ✓ Shoot outs

Technical documentation

- ✓ Projector layout and engineering drawings
- ✓ Mock-up stills and videos



| Immersive gym space

Support

Training and support

To cover all possibilities we can support you with the installation process.

We can assist and help you with hands-on training either at Optoma HQ, during an arranged training day. Or we can help and train you and your team on site during the installation process.

Once the product is installed and is up and running, we also offer a full after sales support service. Giving you peace of mind should something go wrong.

Remote support

- ✓ Direct line help desk
- ✓ Remote system diagnosis with secure connection
- ✓ Email direct

On site commissioning

- ✓ Optoma product setup
- ✓ Blending / warping
- ✓ Colour calibration / matching
- ✓ Servicing

Enquire now: prodesign@optoma.co.uk



Some services are chargeable.

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